



Susan Carolyn Hendel

September 24, 1946 - May 22, 2025

Susan Carolyn Hendel (née Bancroft)
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Susan Carolyn Hendel, 78, passed on May 22, 2025, in West Chester, Ohio, surrounded by family and friends. Born in Portland, Maine, on September 24, 1946, she was the daughter of Everett and Almira Bancroft and one of 13 siblings.

Susan was married to Gene Hendel, the love of her life, for 56 years until his passing in June 2024. Together, they built a life rooted in love, family, service, and community.

She is survived by her two daughters, Lisa Hendel (Petty) and Kerry Hendel; her grandchildren, Alexander Petty and Rebecca Petty; and her two beloved cats, Snow White and Cinderella, whom she and Gene rescued and adored.

For more than 30 years, Susan worked as a real estate agent, forming lasting friendships with many of her clients, a testament to the trust and care she brought to everything she did.

Susan's heart belonged to her community. She was deeply involved in organizations throughout West Chester, most notably the Rotary Club of West

Chester/Liberty, where she served as President and earned numerous awards for her service. Her Rotary family meant the world to her.

In the summer, Susan could always be found volunteering on Thursdays at local events, most often behind the beer booth, helping raise funds for nonprofits. She showed up for everyone.

Known for her strong opinions and even stronger loyalty, Susan never hesitated to speak her mind. She was also always the first to help someone in need. She freely gave of her time, energy, and love.

She doted on her daughters and grandchildren and lovingly cared for Gene throughout his final years. A former golfer, Susan treasured the memories made with her family on the course and during vacations.

Her favorite saying to her children and grandchildren was, "I love you more than tongue can tell," a phrase passed down from her mother that they will carry with them always.

Susan was a constant presence in the West Chester community - someone who made a difference simply by being herself. She will be missed dearly.

A public graveside memorial will be held on Sunday, June 1, at 11:00 a.m. at Loveland Cemetery, 712 Loveland-Miamiville Rd, Loveland, OH 45140. Following the service, the family will welcome visitors at 6061 Eaglet Drive, West Chester, Ohio 45069.

In lieu of flowers, contributions may be made to the Susan and Gene Hendel Legacy Fund. Donations can be mailed to the Northern Cincinnati Foundation, 8897 Cincinnati Dayton Road, West Chester, OH 45069.

Cemetery Details

United Jewish Cemetery Loveland

712 Loveland-Miamiville Road
Loveland, OH 45140

Previous Events

Graveside Service

JUN 1. 11:00 AM - 12:00 PM (ET)

United Jewish Cemetery Loveland
712 Loveland-Miamiville Road
Loveland, OH 45140

Tribute Wall



“ Susan was one of the first people to welcome me into the Rotary Club of West Chester Liberty. Encouraging me to lead, learn, serve and make a difference. She was a role model and staple of the West Chester community. Her legend lives on in so many ways.

Emily Hughes - May 31, 2025 at 11:25 AM